

International Enforcement Coordination delegates April 2014: The work of Strategic Liaison

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What does Strategic Liaison do?

Our work centres on:

- The important information rights issues of both today and tomorrow
- Establishing relationships with key stakeholders in these areas, influencing and supporting them
- Anticipating change and ensuring we identify opportunities/concerns
- Using our influence to deliver ICO information rights priorities
- Working with our ICO colleagues to make sure we support them in their work and work together on common solutions
 - high profile cases and many cross office groups

Things we are expected to do

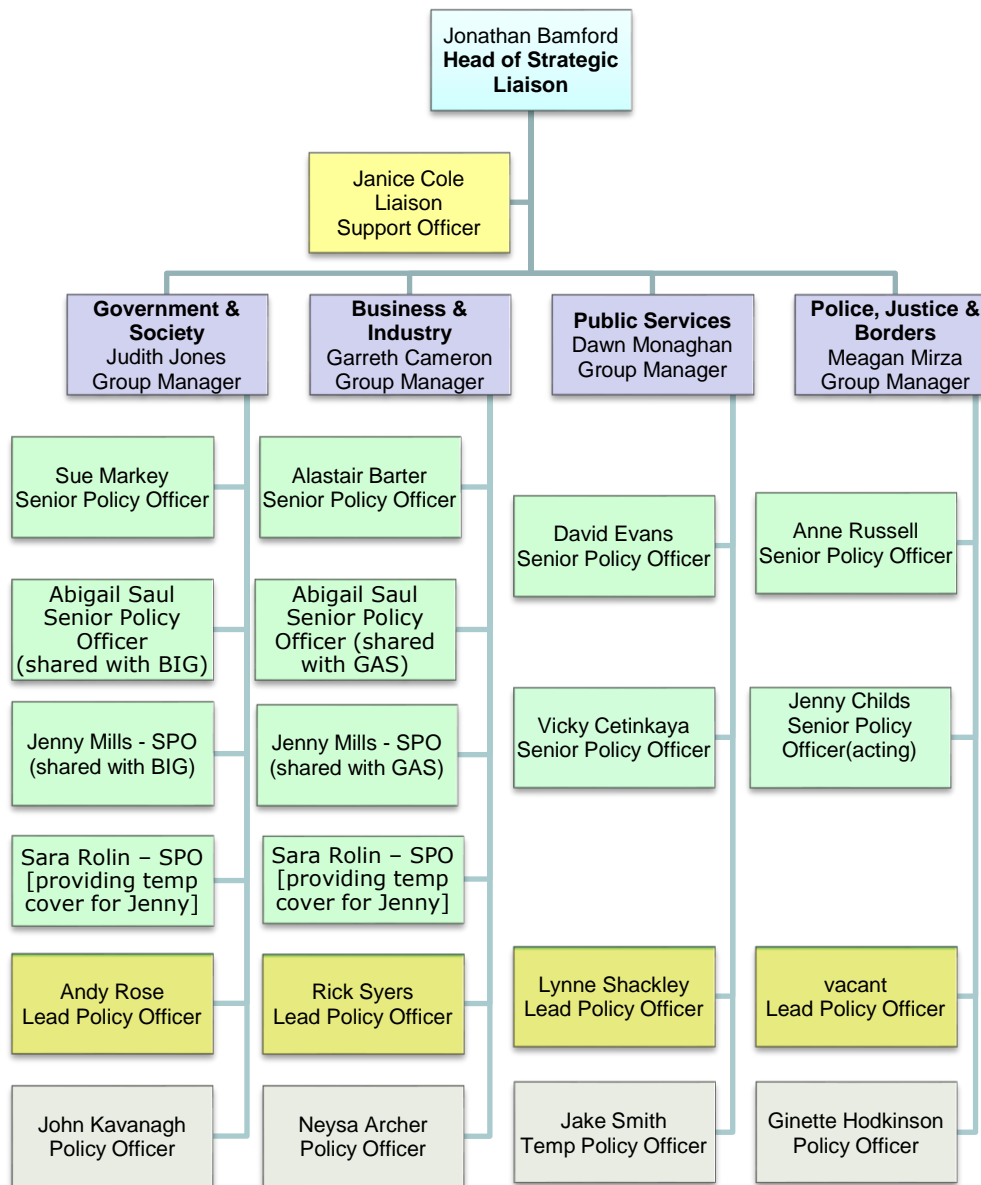
- The ICO Corporate Plan 2014-17 sets out six objectives:
 - 1. Organisations have a better understanding of their information rights obligations.
 - 2. Enforcement powers are used proportionately to ensure improved information rights compliance.
 - 3. Customers receive a proportionate, fair and efficient response to their information rights concerns.
 - 4. Individuals are empowered to use their information rights.
 - 5. The ICO is alert and responsive to changes which impact on information rights.
 - 6. An efficient ICO well prepared for the future.
- SL work is a contributor and measure in 24 specific areas

SL role in delivering the Corporate Plan 2014-17

Some examples:

- 1.12-Providing guidance to major stakeholders on on-going activities and new initiatives which raise substantial information rights concerns
- 1.8- Promoting the benefits of the information rights concepts of privacy by design, data minimisation, PIAs and accountability
- 5.4- Engaging with public policy initiatives across the board to make sure they reflect and respect information rights

Who we are: The Strategic Liaison Team



Planning and reporting our work: volumes and service standards

The indicative volume of work per year:

- 600 meetings/conference calls
- 30 international meetings (International Team)
- 125 presentations at national/international events
- 500 pieces of substantive detailed external advice
- 200 media advice items (interviews and press lines)
- 30 formal consultation responses
- 30 pieces of parliamentary evidence/briefings
- 8 'high profile' enforcement cases handled

There are service standards for these (quality/time)

Planning and reporting our work: Issues, aims, actions and achievements

1. The development of large-scale, cross-government data sharing initiatives

Issue: The Government has plans to expand data sharing in areas such as tackling fraud and debt, research and tailored services. As more data is shared by an increasing number of organisations, there is likely to be a greater impact on individuals if things go wrong. It is important that we understand the extent of these schemes and seek to engage with data controllers. Data sharing can involve sharing between the public and private sectors

Corporate Plan reference: 1.12, 5.4,5.13

Objectives:

- To ensure we are engaged with the key departments involved in major cross-government data sharing initiatives.
- To provide specific advice as required eg to Cabinet Office on data matching for individual electoral registration initiatives.
- To promote the ICO statutory code of practice and ensure it is reflected in major data sharing initiatives.
- To assess whether key departments (DWP, HMRC) ensure that data standards are high for initiatives such as Universal Credit.

Other ICO motivation: Ensure information rights are embedded in new data sharing initiatives.
Ensure government departments understand their data protection responsibilities and are clear about who is/are the data controllers.

Seek to avoid an increase in information rights complaints.

Ensure statutory Data Sharing Code is followed in practice.

Other ICO interests/dependencies: Complaints Resolution, Policy Delivery, Enforcement, Good Practice, Regional Offices

External stakeholders engaged: Government departments, local government and other public bodies, credit reference agencies

Planning and reporting our work: Issues, aims, actions and achievements

PERIOD 1: Issue – Development of large-scale, cross-govt data sharing initiatives <i>Planned action and outcomes:</i>	BRAG Status: GREEN	Achieved ?
Additional information on outcome:		
Additional information on outcome:		
Additional information on outcome:		
Additional information on outcome:		
Additional information on outcome:		
Other unplanned activities in period and outcomes:		

Planning and reporting our work: Scrutiny

- Business plan agreed with the two Deputy Commissioners
- Reviewed tri-annually with them and reported to Executive Team
- Work reported in Management Board 'Information Rights Report'
- Strategic Liaison monthly reports published

The range of our day to day work

Some of our detailed work over the last few weeks:

- Care.data- sharing patient data for research
- Government's data sharing legislation proposals
- Written evidence to Parliament's Intelligence and Security Committee's inquiry into Privacy and Security
- Influencing government to outlaw enforced subject access
- In vehicle telematics by insurance companies
- High profile cases:
 - e.g. Use of vehicle registration plate recognition around a small rural town(with Enforcement)
- Running key cross office groups including:
 - Heath, Criminal Justice, Local Government, Media, Data Sharing, EU DP reform (International team), Whitehall and Westminster
- DP Practitioners Conference content management

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